

When we first looked at building with Integrity we met with Phil Newell the sales person. He would drive down and meet us at our house and discuss what we wanted over a cup of coffee. Nothing seemed like it was too hard, he made us feel like he wanted to give us what we wanted not what was going to be easiest for him, the service was relaxed and attentive.

Once we handed over the first cheque the service didn't diminish, it was just as friendly and attentive as before. We drew our own plans and they were so quick from the first sketch I drew, through to two drafts from the architect that it took around three weeks to be in at Council.

I would answer the phone to be told that the work had been done and Phil was going to hand deliver it within the next twenty four hours. The service was so personal and the work was done in no time at all.

Once it went into Council we received updates via the phone regularly from Lee or Josh. We were told what was going to happen in the next few weeks.

There never seemed to be long periods of time without people on site, it was organized and managed so efficiently that when an invoice arrived I would go out and check to see if the work had been done, not believing they could have finished so much since the last time I had seen the house. But not only was it always done, but they were often further ahead than the stage they were claiming for.

All the team at Integrity were helpful, friendly and so organized that I always felt like they had everything under control and I was confident that they could deal with any problems that may occur with efficiency and at a minimum of stress to us.

Our house was completed so fast that I can't believe it is already finished.

Integrity made the building process so easy that I would recommend them to anyone.

Thanks for a beautiful house with a minimum of hassle!

Toni & Anthony O'Gower